



A Message from Calvin Chia, Our Operation Manager:

Continuing to Serve Customers During (And After) Covid-19

Dear Valued Donors and Potential Donors

Through our Heavenly Father's grace, may safety and good health be with you and may He also grant unto you the resoluteness and fortitude to pass through this pandemic unscathed.

As we all know, the Malaysian Government has implemented and enforced the "Movement Control Order" measures to be in force mandatorily from 18 March to 12 May 2020 (where only essential service providers are allowed to continue their operations) to minimize the community spread of the Covid-19 Virus as the number of cases continue to increase worldwide and locally.

While all our retail stores are closed during this "MCO" period, we have in place split-team arrangements at our donation-in-kind centres. All employees will have to wear face masks, be subjected to temperature screenings and observe good personal hygiene. We will continually review and adapt our measures as the situation evolves.

We want to let you know that during these trying times, The Salvation Army remains steadfast in helping many different vulnerable groups, e.g Foreign Workers from Dormitories. We will continue to care for them beyond this pandemic to provide essential services and meaningful programmes. In this connection, our beneficiaries urgently need your support, which could be clothing, shoes, face masks, carom and board games and any other pre-loved items in good condition, especially in this challenging period. You can be their beacon of hope by donating your pre-loved items today at any point in time in the days and years ahead to ensure they can continue to receive the much-needed support.

During this MCO period, you may have more time on hand which may prompt and allow you to look into some home improvement and/or de-cluttering work at home. We appeal to you to share your blessings with others who need it more by bringing the pre-loved items, which are still in good condition, to The Salvation Army Donation Booths to contribute to a worthy cause.

You can also contact us via Whatsapp: +6016 492 1078, Email: donate4malaysia@smm.salvationarmy.org, or Facebook (<https://www.facebook.com/my/RedShieldIndustriesMalaysia>) if you wish to make any donations or suggestions.

Whilst we do our part, alongside our fellow Malaysians, to minimize Covid-19 transmissions, we remain committed in serving the needy during this pandemic. With your support, our beneficiaries can have hope to make it through these difficult times. We thank you for your past support and very much look forward to your continued support and generous donations in the days ahead.

Thank you once again and stay safe.

Calvin Chia

Operation Manager, Red Shield Industries Malaysia

The Salvation Army Malaysia
